

Product Group: SG2 Programmable Relay
Number: AN-SG2-001

Date Issued: 08/15/2017
Revision: B

Title: SG2 Software Download

Summary:

This application note will explain how to download the SG2 software from the FactoryMation website using Internet Explorer and how to set-up software on a computer using Windows 7 operating system.

Note: Please uninstall any previous versions of the SG2 software before downloading and installing any new version of SG2 software.

Process:

Downloading and installing the SG2 Client software.

- 1) Proceed to the FactoryMation website at www.factorymation.com and move mouse over the **Support** tab to the open menu. Select **Software Downloads** located at the bottom of menu list.

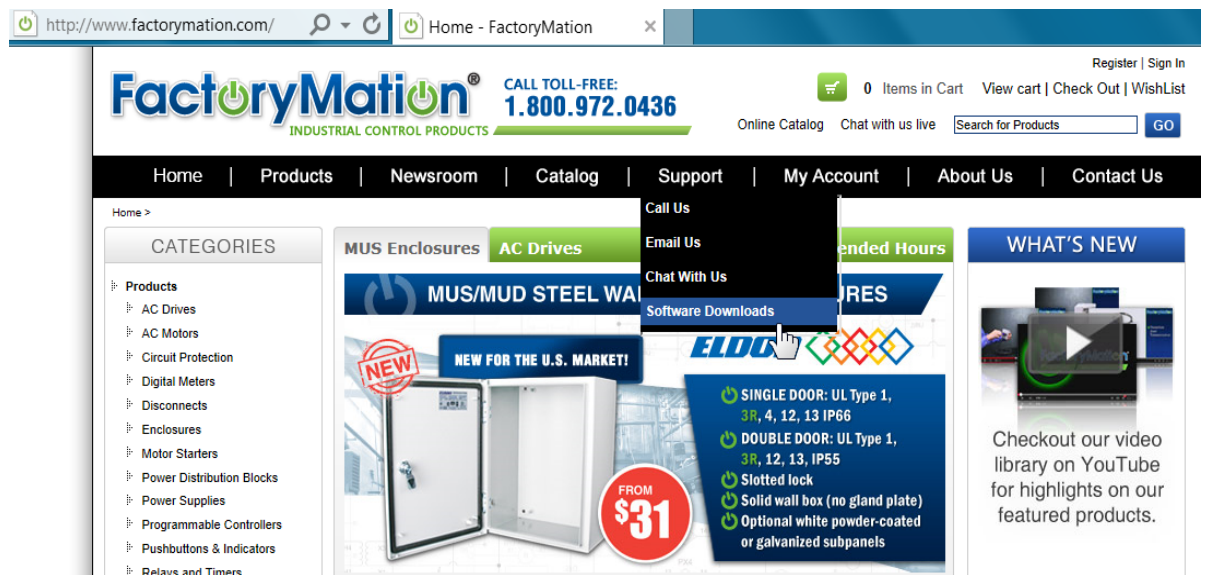


Figure 1

Information herein is provided by FactoryMation Technical Support "as is" with no guarantee of any kind. Customer is solely responsible for validating application, operation, maintenance, and code compliance and other information and data relating to the installation, operation, safety and maintenance of all components. FactoryMation does not guarantee that this information is suitable for your application, nor does FactoryMation assume any responsibility for your product design, installation, testing, or operation.

- 2) Scroll down to **TECO – SG2** download list and then select **FREE SG2 Programming Software**.

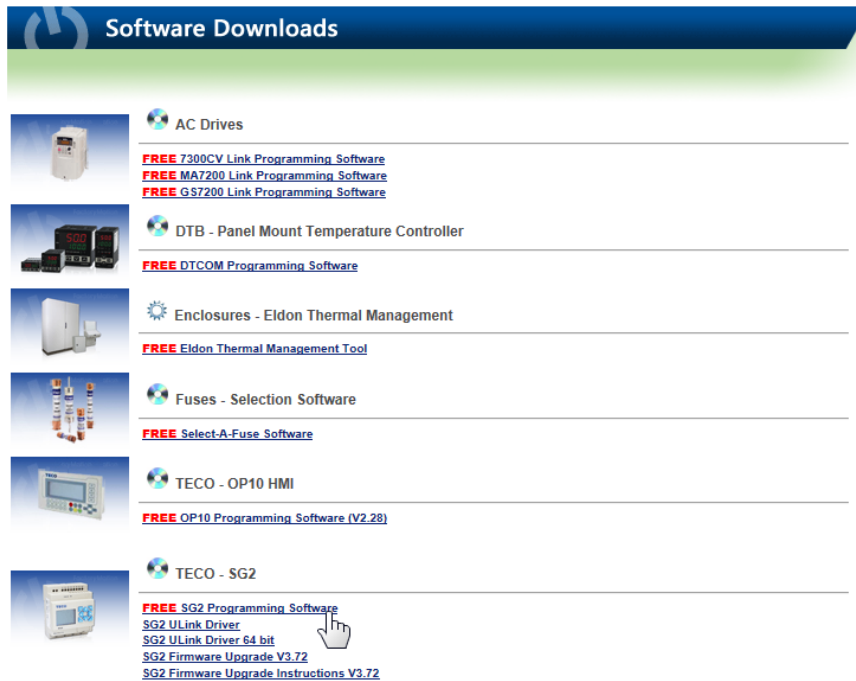


Figure 2

- 3) A warning message will appear, select **RUN**. If a second warning message opens, Select **YES** to proceed with the installation.

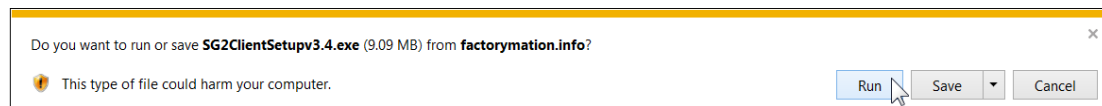


Figure 3

- 4) Select desired language and then select **OK** as shown in Figure 4.

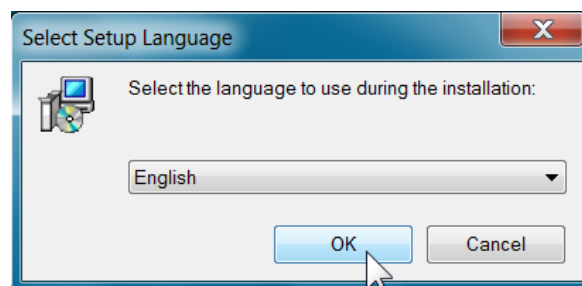


Figure 4

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- 5) Select **NEXT** to continue installation.

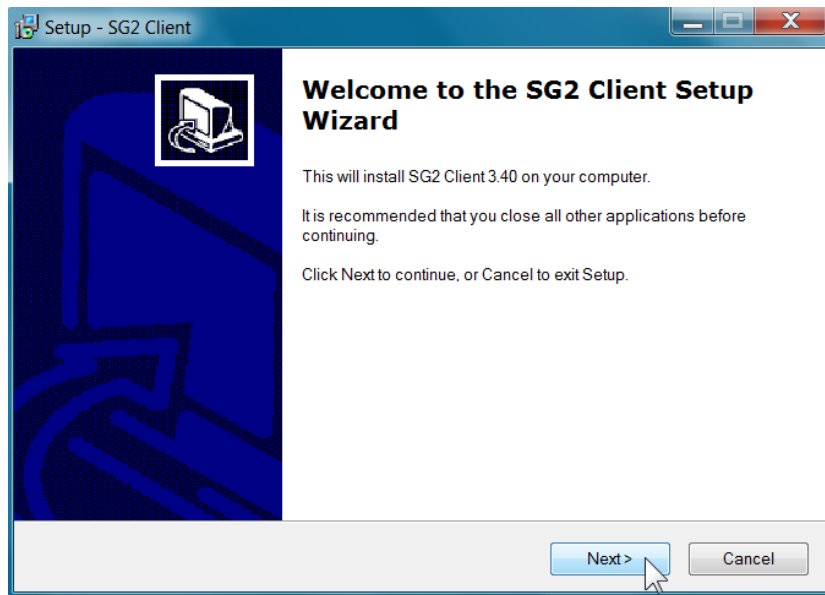


Figure 5

- 6) Assign a folder and file name for the SG2 Client software for storage in your computer. Select **NEXT** to continue.

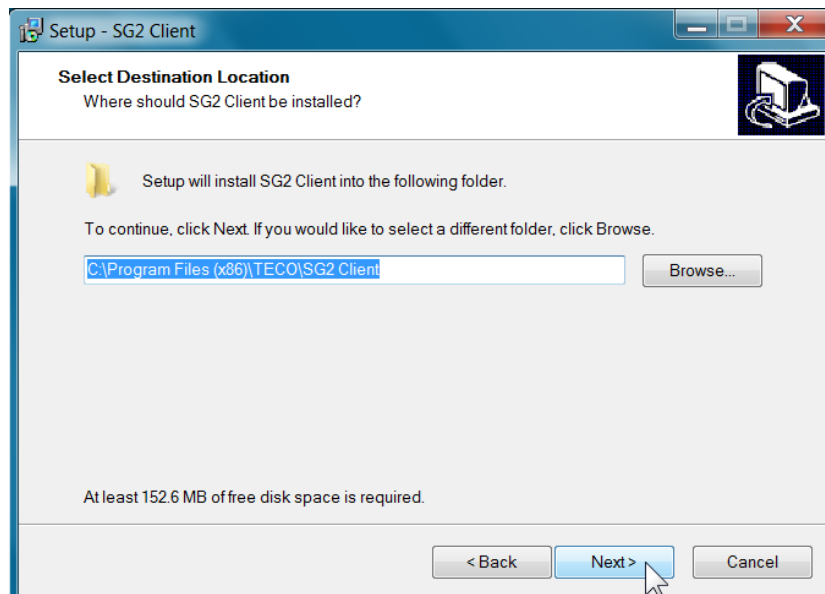


Figure 5

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- 7) Assign folder and file name for SG2 Client program shortcuts. Select **NEXT** to continue.

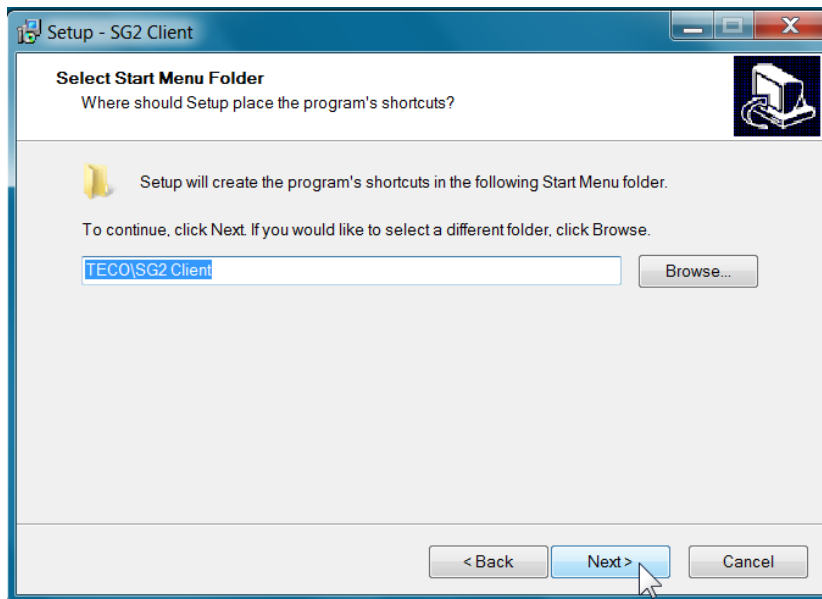


Figure 7

- 8) If you would like a desktop icon, check the box left of “Create a desktop icon”, if you do not want a desktop icon make sure the box left of “Create a desktop icon” is NOT checked. Select **NEXT** to continue.

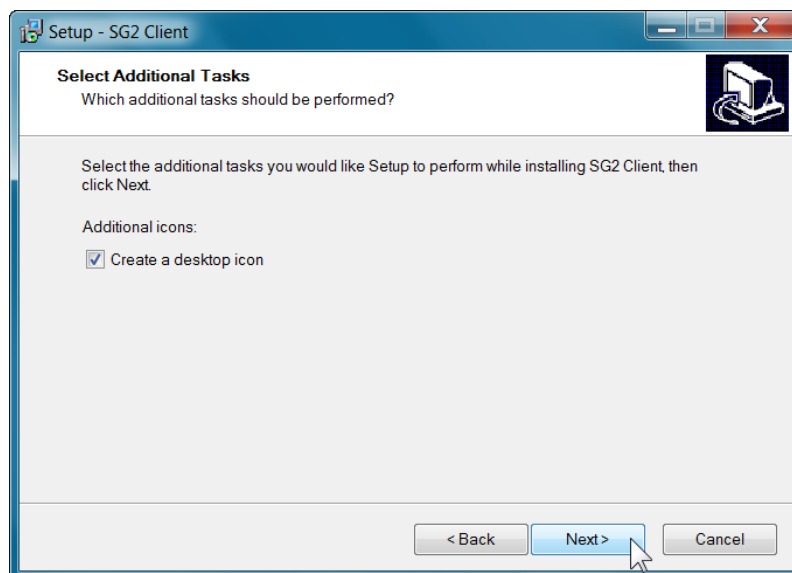


Figure 8

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- 9) Select **INSTALL** to install the SG2 Client software.

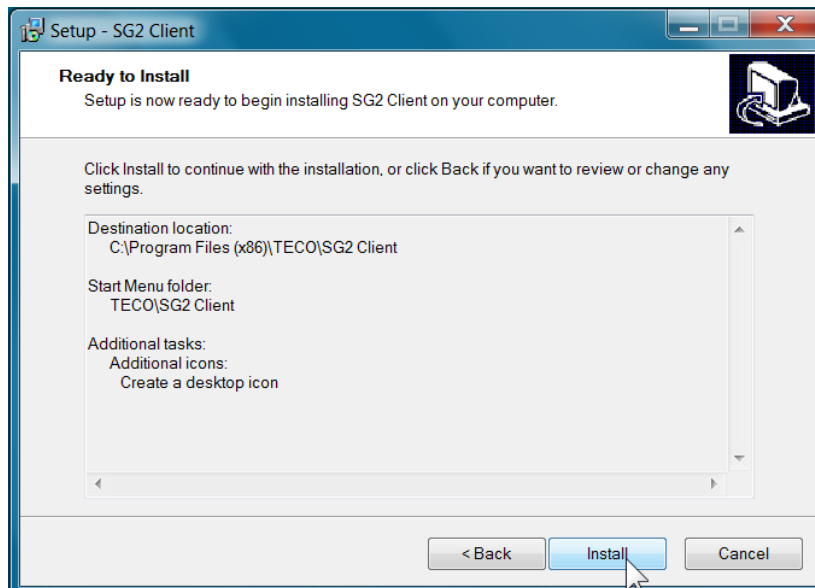


Figure 9

The SG2 Client software will now be installed onto your computer as seen in Figure 10.

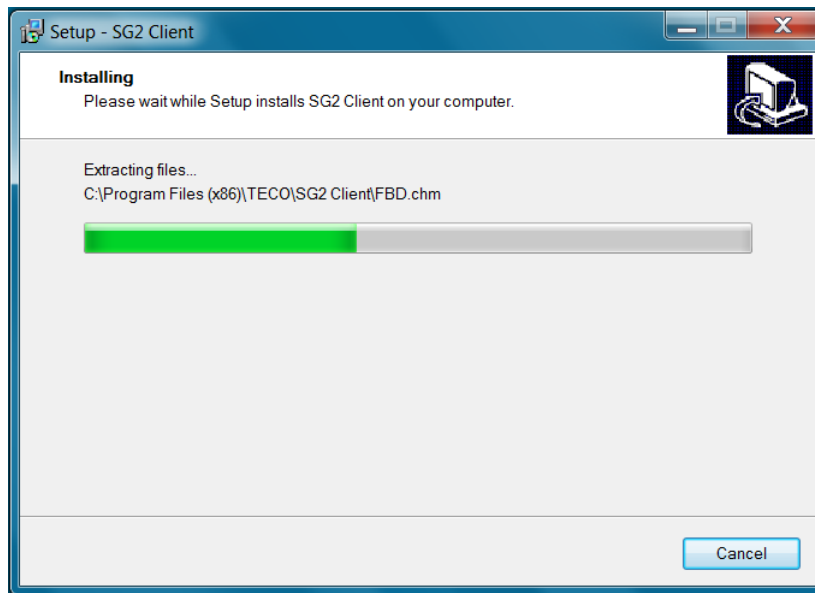


Figure 10

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- 10) To finish installation and launch the SG2 Client software, check the box left of **Launch SG2 Client**, Select **Finish** to complete SG2 Client software installation and set-up.

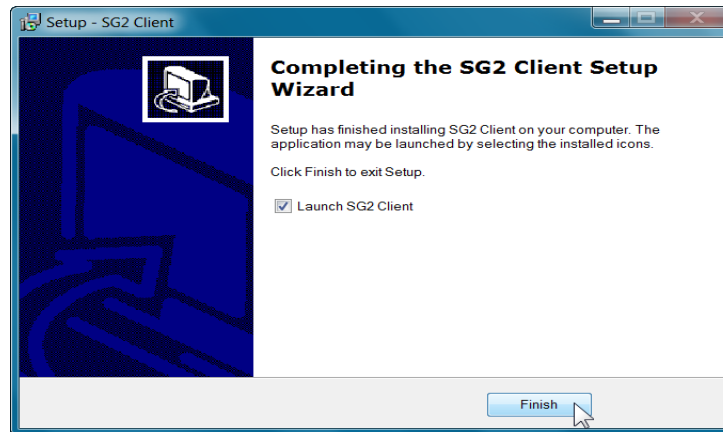


Figure 11

- 11) The SG2 software has been successfully installed.



Figure 12

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